

**88th Annual Fall Conference**

**September 12 – 14, 2012**

**“Living in a SMART World”**

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***Wednesday, September 12***

10:00 a.m. – Noon **Board Members and Committee Chairs Meeting**

 Schooner A-B

12:30 p.m. **Golf Tournament – Shotgun**

 Steve Miller, Coordinator (Lunch on your own)

2:30 P.M. **Tennis Tournament**

Mike VonSteuben, Coordinator

6:00 p.m. – 8:00 p.m. **Networking Reception**

 Rivers Edge

***Thursday, September 13***

7:15 a.m. **Registration Opens**

 Choptank Foyer

7:15 a.m. – 8:00 a.m. **Breakfast Buffet**

 Choptank Foyer

8:00 a.m. – 8:15 a.m. **Welcome, Annual Meeting and Election of Officers**

John Allen, President

 Choptank Ballroom

8:15 a.m. – 8:30 a.m. **Legislating in a Smart World**

Honorable Michael Busch

 Speaker of Maryland House of Delegates

8:30 a.m. – 9:00 a.m. **Keynote Speaker**

 Nick Sinai, Senior Advisor

 White House Office of Science and Technology Policy

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***Thursday, September 13 (Continued)***

9:00 a.m. – 10:30 a.m. **Get SMART – Benefits, Opportunities, Challenges of**

 **SMART Technology**

*Moderator - Ernest Jolly, DC Water*

Todd Arnold, Managing Principal

Smart Customer Insights

 Brian Sloboda, Senior Program Manager

National Rural Electric Cooperative Association

 Charles Kiely, Assistant General Manager, Customer

 Care and Operations

DC Water

10:30 a.m. – 10:45 a.m. **Coffee Break**

10:45 a.m. – 12:15 p.m.. **SMART Customer Relationships – Intelligent Interfaces**

 *Moderator - Laura Swisher, Washington*

*Suburban Sanitary Commission*

 Judith Schwartz, President, To the Point

 Shana Glickfield, Partner, Beekeeper Group

 Renee Whitener, Director - Public Relations

 Blue Ridge Electric Membership Corporation

 Todd Arnold, Managing Principal

 Smart Customer Insights

12:15 p.m. – 1:30 p.m. **Lunch**

1:30 p.m. – 3:00 p.m. **Security for a SMART Time**

 *Moderator – Shirley Bardes Hasson, Columbia*

 *Gas of Maryland, Inc.*

 Dr. William Maconachy, Capitol College

 Matthew Scholl, Deputy Director, NIST

Cyber Security for Excellence

 Daniel A. Gray, Supervisory Special Agent

Federal Bureau of Investigation

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3:00: p.m. – 3:15 p.m. **Coffee Break**

3:15 p.m. – 4:30 p.m. **Driving in a SMART Way**

 *Moderator – Wayne Harbaugh, Baltimore Gas*

 *and Electric*

Fred Hoover, Director of Clean Energy

Maryland Energy Administration

 Dr. Katherine Clay, Executive Director,

Drive Natural Gas Initiative,

American Gas Association

 Tracy Woodard, Director of Government Relations

 Nissan

 Matthew Forman, Senior Manager

 Regulatory Affairs, Chrysler Group LLC

 Electric vehicles will be on display.

6:15 p.m. **President’s Reception**

Regatta Pavilion

7:00 p.m. **Crab Feast**

 Regatta Pavilion

***Friday, September 14***

7:15 a.m. – 8:10 a.m. **Breakfast Buffet**

 Choptank Foyer

8:00 a.m. – 8:10 a.m. **Opening Remarks**

Bob Behlke, President

8:10 a.m. – 8:30 am. **Association Committee Updates**

Arrangements Committee, Lisa Wothers

Choptank Electric Cooperative

 Environmental Committee, Steve Fuchsluger

Baltimore Gas and Electric

 DC Legislative Committee, Donna Cooper, Pepco

 MD Legislative Committee, Robert Glidewell

Washington Gas

 Accident Prevention Committee, Jack Ellison

Washington Gas

 Operations, Ken Capps

Southern Maryland Electric Cooperative

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***Friday, September 14 (continued)***

8:30 a.m. –9:30 a.m. **Legislative/Regulatory Panel**

 *Moderator – Donna Cooper, Pepco*

Honorable Betty Ann Kane, Chair

Public Service Commission of the

District of Columbia

 Calvin Timmerman

 Assistant Executive Director

 Maryland Public Service Commission

 Honorable Yvette Alexander , Chair

 Committee on Public Services and Consumer Affairs

 Council of the District of Columbia

 Honorable Thomas “Mac” Middleton, Chair

 Finance Committee, Maryland Senate

 Honorable Dereck Davis, Chair

Economic Matters Committee,

Maryland House of Delegates

9:30 a.m. – 9:45 a.m. **Coffee Break**

9:45 a.m. – 11:00 a.m. **Executive Officer Panel**

*Moderator – Steven Jumper, Washington Gas*

Adrian Chapman, President and COO

WGL Holdings, Inc. and Washington Gas

Thomas Graham, President

Pepco Region

Christopher Carew, Chief of Staff

 Office of the General Manager, DC Water

Tony Lewis, Vice President

Verizon Mid-Atlantic Region

11:00 a.m. **Closing Remarks**

 Bob Behlke, President