

**88th Annual Fall Conference**

**September 12 – 14, 2012**

**“Living in a SMART World”**

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***Wednesday, September 12***

10:00 a.m. – Noon **Board Members and Committee Chairs Meeting**

Schooner A-B

12:30 p.m. **Golf Tournament – Shotgun**

Steve Miller, Coordinator (Lunch on your own)

2:30 P.M. **Tennis Tournament**

Mike VonSteuben, Coordinator

6:00 p.m. – 8:00 p.m. **Networking Reception**

Rivers Edge

***Thursday, September 13***

7:15 a.m. **Registration Opens**

Choptank Foyer

7:15 a.m. – 8:00 a.m. **Breakfast Buffet**

Choptank Foyer

8:00 a.m. – 8:15 a.m. **Welcome, Annual Meeting and Election of Officers**

John Allen, President

Choptank Ballroom

8:15 a.m. – 8:30 a.m. **Legislating in a Smart World**

Honorable Michael Busch

Speaker of Maryland House of Delegates

8:30 a.m. – 9:00 a.m. **Keynote Speaker**

Nick Sinai, Senior Advisor

White House Office of Science and Technology Policy

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***Thursday, September 13 (Continued)***

9:00 a.m. – 10:30 a.m. **Get SMART – Benefits, Opportunities, Challenges of**

**SMART Technology**

*Moderator - Ernest Jolly, DC Water*

Todd Arnold, Managing Principal

Smart Customer Insights

Brian Sloboda, Senior Program Manager

National Rural Electric Cooperative Association

Charles Kiely, Assistant General Manager, Customer

Care and Operations

DC Water

10:30 a.m. – 10:45 a.m. **Coffee Break**

10:45 a.m. – 12:15 p.m.. **SMART Customer Relationships – Intelligent Interfaces**

*Moderator - Laura Swisher, Washington*

*Suburban Sanitary Commission*

Judith Schwartz, President, To the Point

Shana Glickfield, Partner, Beekeeper Group

Renee Whitener, Director - Public Relations

Blue Ridge Electric Membership Corporation

Todd Arnold, Managing Principal

Smart Customer Insights

12:15 p.m. – 1:30 p.m. **Lunch**

1:30 p.m. – 3:00 p.m. **Security for a SMART Time**

*Moderator – Shirley Bardes Hasson, Columbia*

*Gas of Maryland, Inc.*

Dr. William Maconachy, Capitol College

Matthew Scholl, Deputy Director, NIST

Cyber Security for Excellence

Daniel A. Gray, Supervisory Special Agent

Federal Bureau of Investigation

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3:00: p.m. – 3:15 p.m. **Coffee Break**

3:15 p.m. – 4:30 p.m. **Driving in a SMART Way**

*Moderator – Wayne Harbaugh, Baltimore Gas*

*and Electric*

Fred Hoover, Director of Clean Energy

Maryland Energy Administration

Dr. Katherine Clay, Executive Director,

Drive Natural Gas Initiative,

American Gas Association

Tracy Woodard, Director of Government Relations

Nissan

Matthew Forman, Senior Manager

Regulatory Affairs, Chrysler Group LLC

Electric vehicles will be on display.

6:15 p.m. **President’s Reception**

Regatta Pavilion

7:00 p.m. **Crab Feast**

Regatta Pavilion

***Friday, September 14***

7:15 a.m. – 8:10 a.m. **Breakfast Buffet**

Choptank Foyer

8:00 a.m. – 8:10 a.m. **Opening Remarks**

Bob Behlke, President

8:10 a.m. – 8:30 am. **Association Committee Updates**

Arrangements Committee, Lisa Wothers

Choptank Electric Cooperative

Environmental Committee, Steve Fuchsluger

Baltimore Gas and Electric

DC Legislative Committee, Donna Cooper, Pepco

MD Legislative Committee, Robert Glidewell

Washington Gas

Accident Prevention Committee, Jack Ellison

Washington Gas

Operations, Ken Capps

Southern Maryland Electric Cooperative

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***Friday, September 14 (continued)***

8:30 a.m. –9:30 a.m. **Legislative/Regulatory Panel**

*Moderator – Donna Cooper, Pepco*

Honorable Betty Ann Kane, Chair

Public Service Commission of the

District of Columbia

Calvin Timmerman

Assistant Executive Director

Maryland Public Service Commission

Honorable Yvette Alexander , Chair

Committee on Public Services and Consumer Affairs

Council of the District of Columbia

Honorable Thomas “Mac” Middleton, Chair

Finance Committee, Maryland Senate

Honorable Dereck Davis, Chair

Economic Matters Committee,

Maryland House of Delegates

9:30 a.m. – 9:45 a.m. **Coffee Break**

9:45 a.m. – 11:00 a.m. **Executive Officer Panel**

*Moderator – Steven Jumper, Washington Gas*

Adrian Chapman, President and COO

WGL Holdings, Inc. and Washington Gas

Thomas Graham, President

Pepco Region

Christopher Carew, Chief of Staff

Office of the General Manager, DC Water

Tony Lewis, Vice President

Verizon Mid-Atlantic Region

11:00 a.m. **Closing Remarks**

Bob Behlke, President